



Completion Coaching: Case study for Scaling Up

Kristi Wellington-Baker
Dean of Student Success/ ED of Strategic Initiatives,
Walla Walla Community College



WHY?

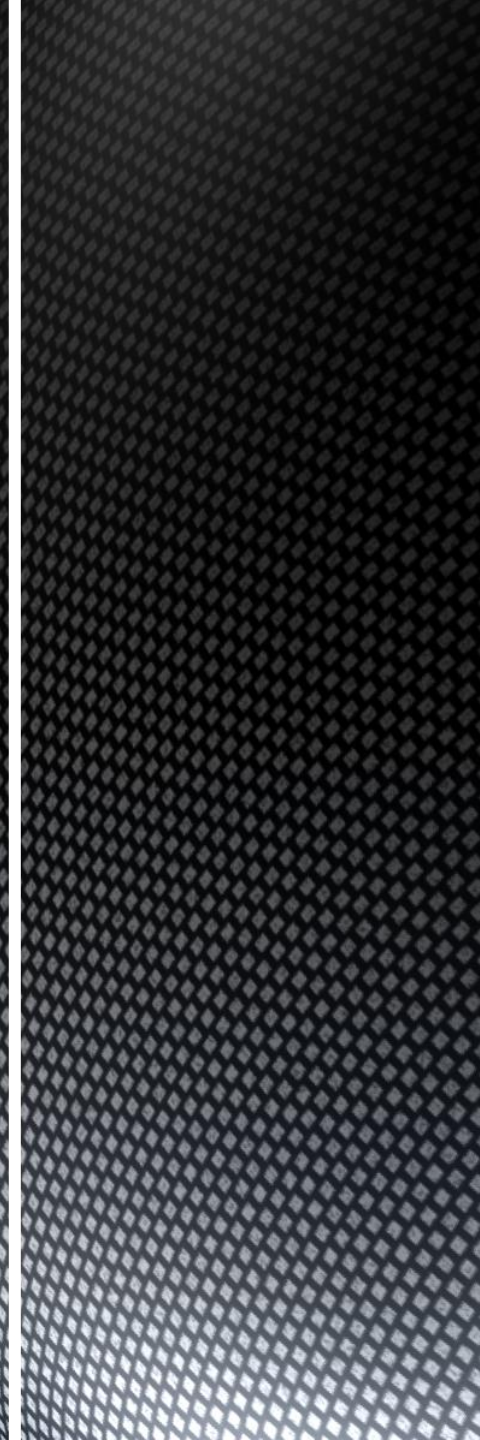
- 1. CULTURAL ALIGNMENT**
- 2. INITIATIVE VALUE**
- 3. FEASIBILITY**
- 4. SCALE**



WHY?

A CCEPT DIFFERENCES B E KIND C OUNT YOUR
B LESSINGS D REAM E XPRESS THANKS F ORGIVE
G IVE FREELY H ARM NO ONE I MAGINE MORE
J ETTISON ANGER K EEP CONFIDENCES L OVE TRULY
M ASTER SOMETHING N URTURE HOPE O PEN YOUR
M IND P ACK LIGHTLY Q UELL RUMORS R ECIPROCATE
S EEK WISDOM T OUCH HEARTS U NDERSTAND
V ALUE TRUTH W IN GRACIOUSLY X ERISCAPE Y EARN
F OR PEACE Z EALOUSLY SUPPORT A WORTHY CAUSE

The ABC's of





Cultural alignment

Organizational culture eats strategy
for breakfast, lunch and dinner



Culture



Strategy

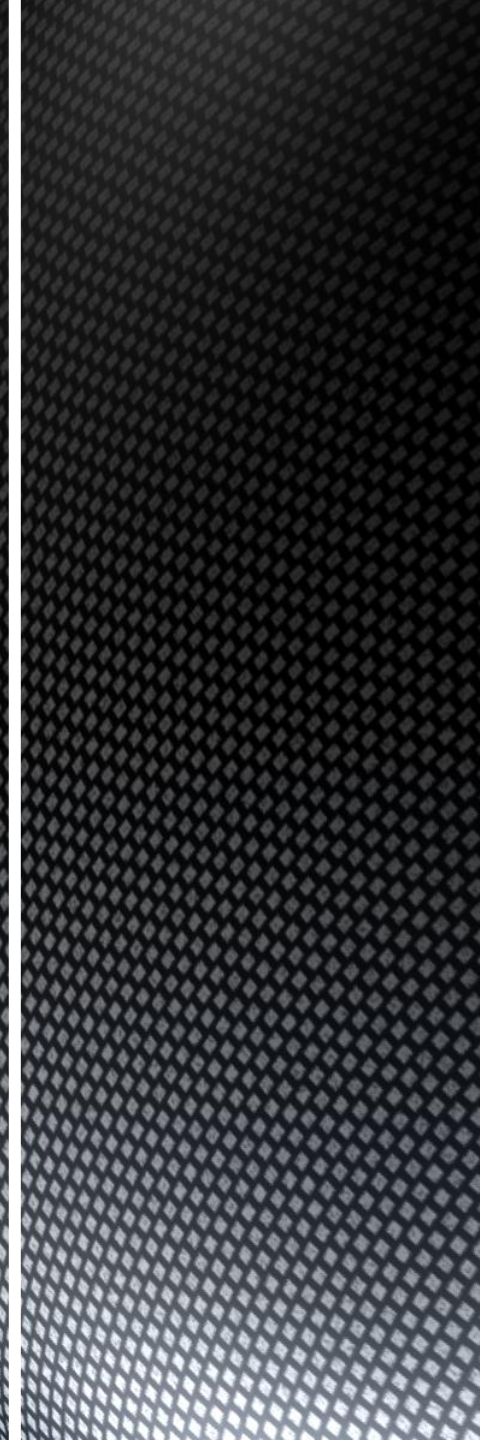
CUICUIG

2119160λ



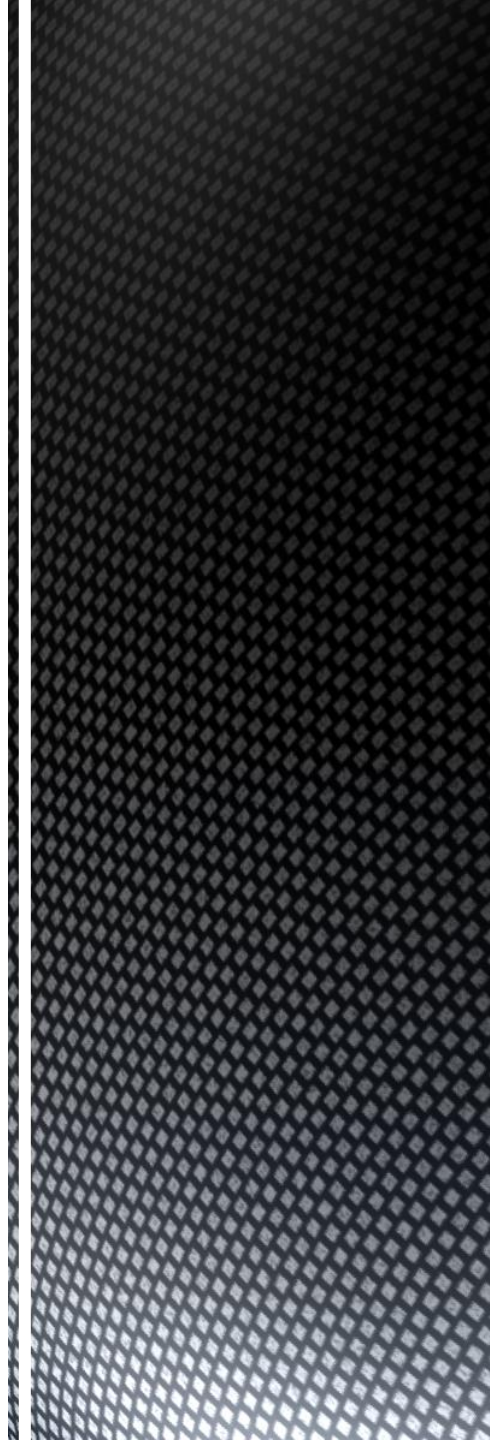
INITIATIVE VALUE

$$\text{CBA} + \text{FC} = \text{QI}$$





Feasibility



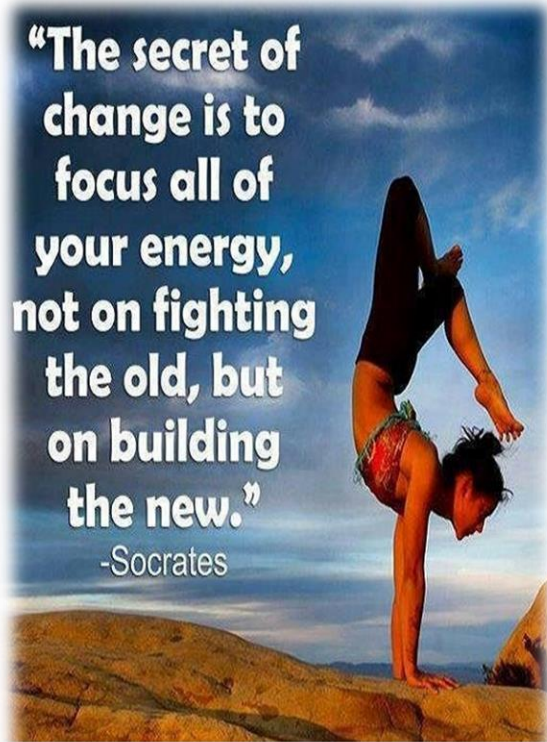


Identify conspirators

(also known as collaborators)

**"The secret of
change is to
focus all of
your energy,
not on fighting
the old, but
on building
the new."**

-Socrates





SCALE IT.



**Implement.
Measure.
Communicate.
Iterate.
Repeat.**



QUESTIONS?

Kristi Wellington-Baker
Dean of Student Success/ ED of Strategic Initiatives
Walla Walla Community College
509.527.4263
kristi@wwcc.edu

